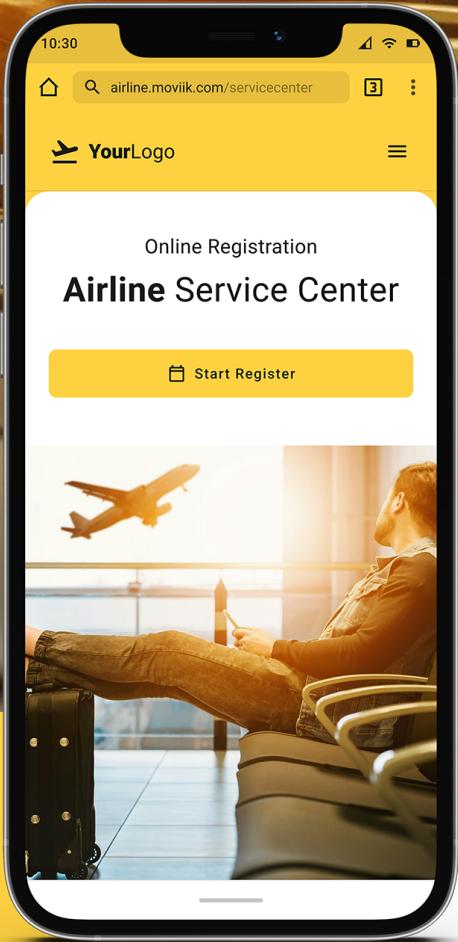
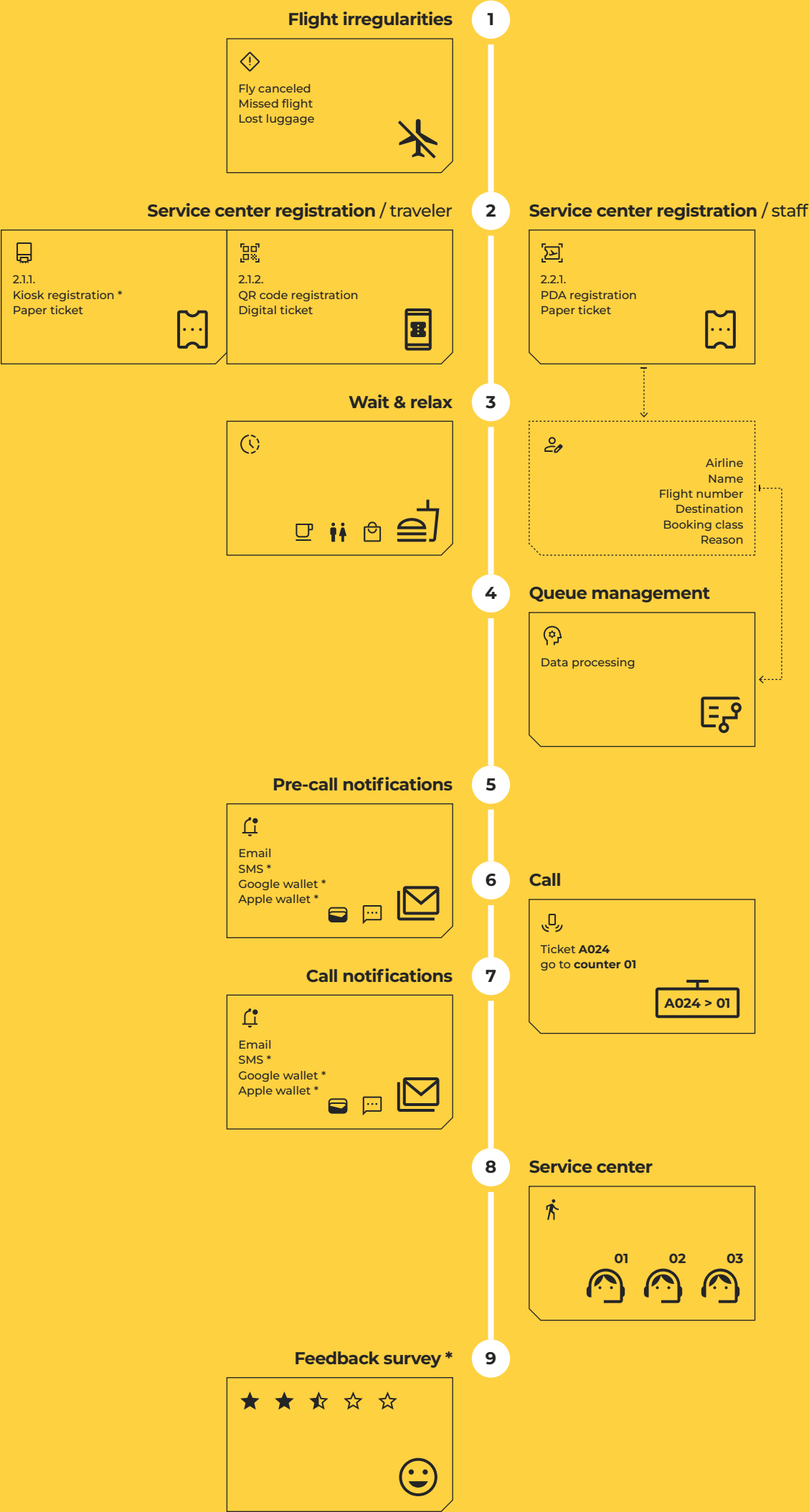


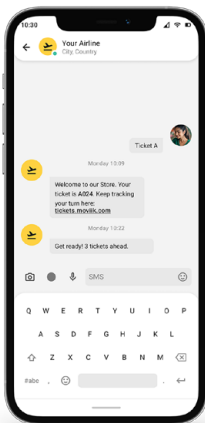
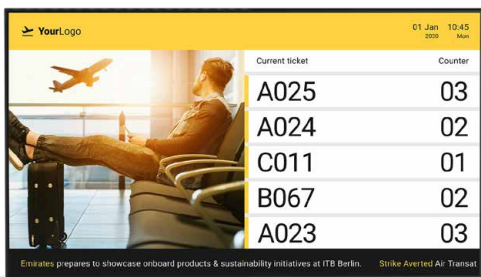
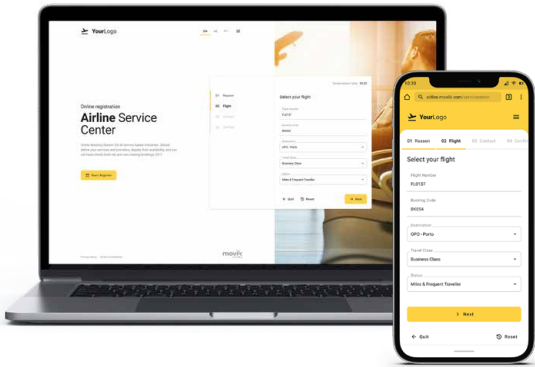
Airlines Service Centers ●●

A better traveling
experience



Registration diagram





Website Registration

Empower your online travelers with a hassle-free, digital method to self-register for assistance.

- ✓ Scan QR code
- ✓ Select a service
- ✓ Follow up your turn in the app

Kiosk Registration *

The most universally inclusive method for offline travelers to self-register for assistance.

- ✓ Select a service
- ✓ Your ticket number is printing
- ✓ Track your turn on local monitors

Info Monitors

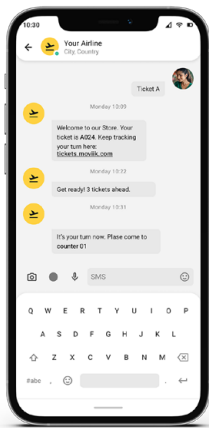
Let travelers follow up their service center queue status on screens placed across the airport.

- ✓ Queue status
- ✓ Digital signage
- ✓ Forecast

Pre-call Notifications

Manage travelers' stress and anxiety by providing timely notifications throughout their wait.

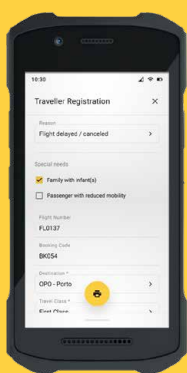
- ✓ Email
- ✓ SMS *
- ✓ Google / Apple wallet *



Call Notifications

Notify travelers promptly when it is their turn to enter the gates to be assisted at the service center.

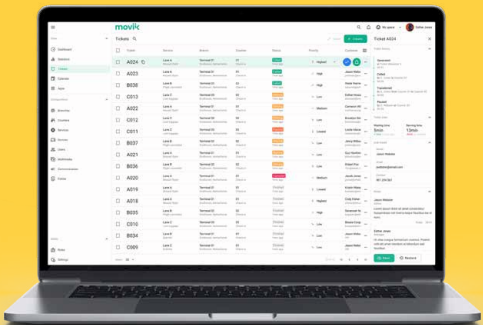
- ✓ Email
- ✓ SMS *
- ✓ Google / Apple wallet *



PDA Registration

Equip your assistance staff with a swift and user-friendly tool to facilitate traveler registration at the service center.

- ✓ Auto registration (scan boarding pass)
- ✓ Manual registration (optional)
- ✓ Print tickets



Queue Management

Moviik processes data, helping managers efficiently call and direct travelers to the right service center counters.

- ✓ Process data
- ✓ Assign services and staff
- ✓ Direct travelers



Counters

Proficient tool for counter staff to handle queues, add notes, transfer, cancel, or call the next traveler.

- ✓ Manage queues
- ✓ Cancel, transfer and call tickets
- ✓ View / Edit traveler information

- ✓

Integration

Effortless integration with pre-existing airport systems guarantees optimal operational efficiency.
- ✓

Omnichannel support

Enhancing accessibility for a diverse audience by accommodating users with varying levels of technological proficiency.
- ✓

User-friendly interface

A user-friendly interface enhances the overall experience for both staff and travelers, promoting seamless and efficient utilization.
- ✓

Real-time data and reporting

Delivers real-time data and robust reporting tools to enhance decision-making capabilities.
- ✓

Automation and workflows

Streamline routine tasks and manage workflows efficiently contributing to increased productivity.
- ✓

Secure and GDPR compliant

Security measures ensure data protection and GDPR compliance with strict personal data handling guidelines.
- ✓

Support and training

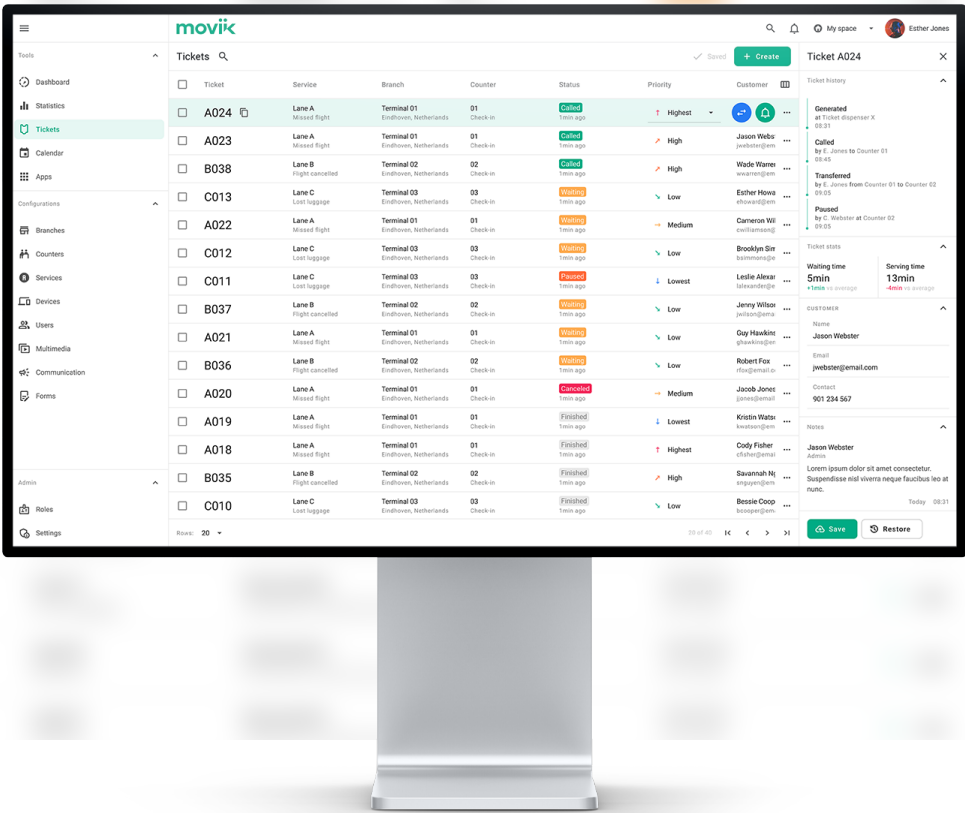
Comprehensive support services and training guarantee a successful implementation process.
- ✓

Innovation and future-proofing

Fostering innovation and adapting to future changes are key elements for ensuring sustained long-term success.

Benefits	
For travellers	For airlines
Multi-channel registration	Fast deploy
User-friendly onboarding	Collect data
Less stressful waiting experience	Sophisticated queue management
Personalized service	Reduced operating time
Ensure traveler assistance	Make decisions based on analytics

Queue management - Control it all



Backoffice



Terminals

Define how many locations.



Roles

Control and manage the roles of your Staff.



Users

Assign users to your services.



Devices

Assign hardware to your Moviik License.



Services

Make available all the services you offer.



Counters

Manage customers for each service.



Info monitors

Choose what visitors see while waiting.



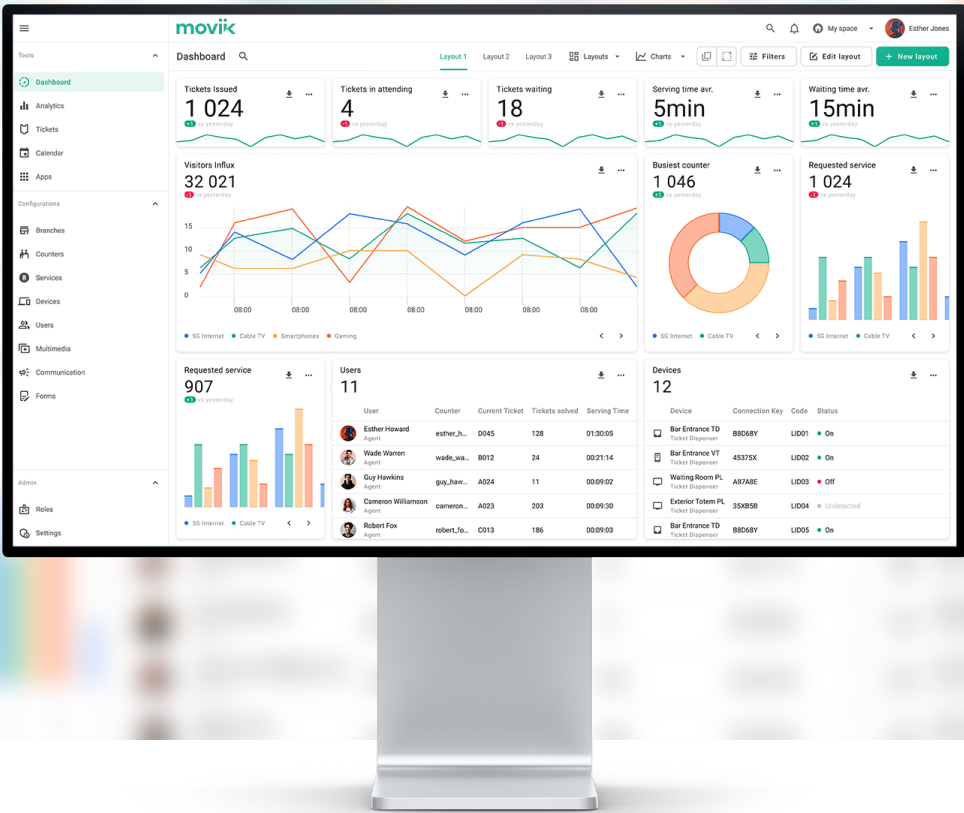
Access apps

Active or deactivate functionalities / apps.



Analytics

Access smart and insightful data.



•• Analytics



Visitors Flow

See statistics of visitors influx.



Service distribution

See which services dispensed more tickets.



Priority tickets

Look out for the most requested services.



Heat map

Visualize what customers look for and when.



Visit Times

Shows time spent by customers.



Waiting time

Amount of time visitors wait to be served.



Created Tickets

Choose what visitors see while waiting.



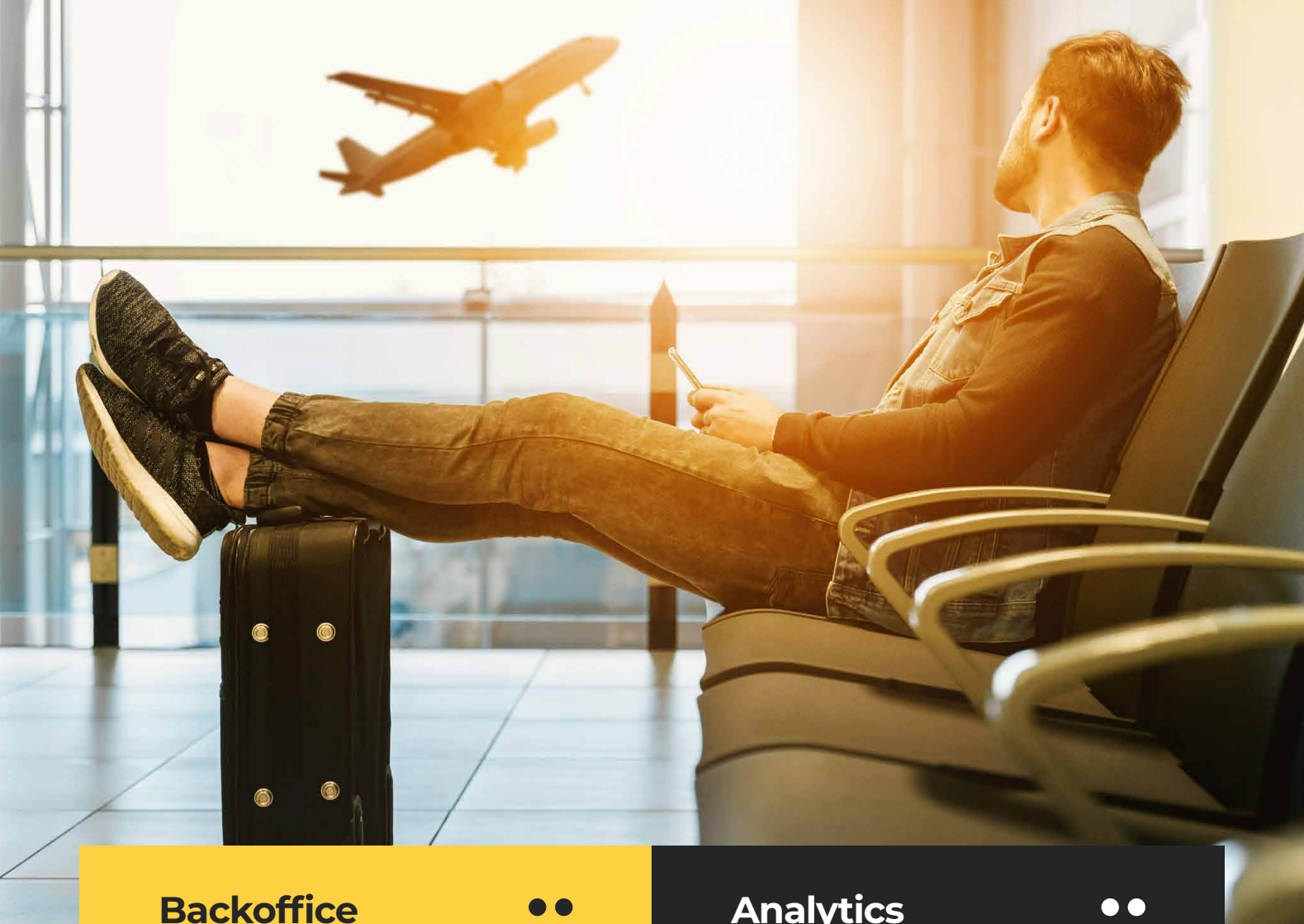
Branch Reports

Which branches have more visitors.



Staff Report

Access smart and insightful data.



Backoffice



Fully control of your system.

- ✓ Web based
- ✓ Deliver results
- ✓ Efficiency

Analytics



Learn from your data and take your service to the next level.

- ✓ Business intelligence
- ✓ Insightful decisions
- ✓ Reports

Book a Demo

Choose the best day and time to book a **free demo**.



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