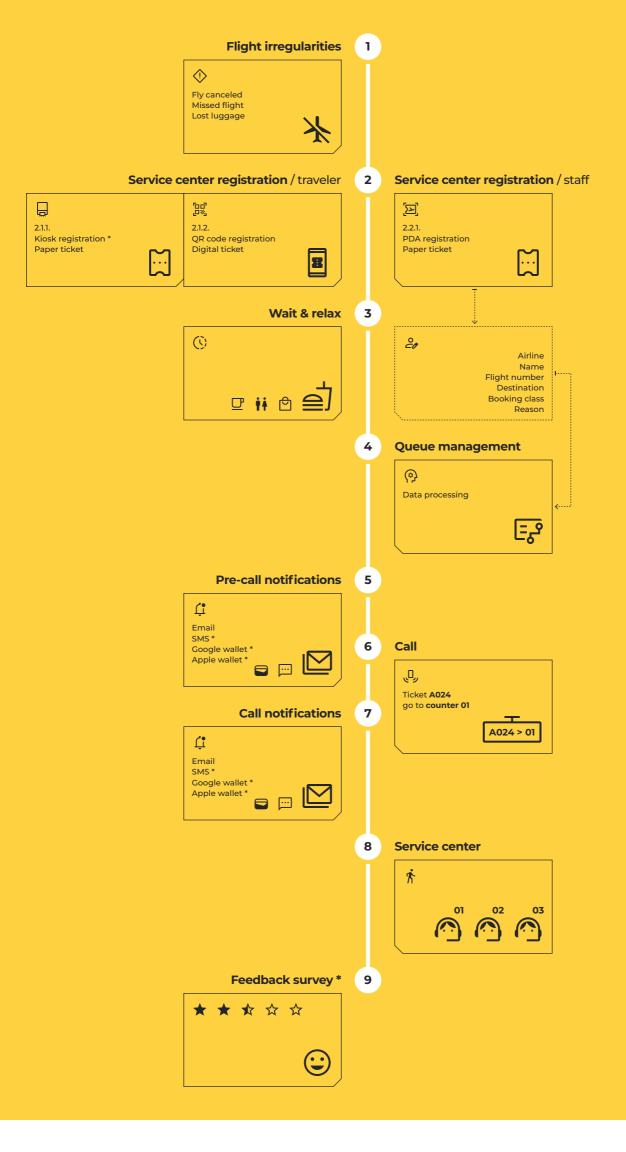
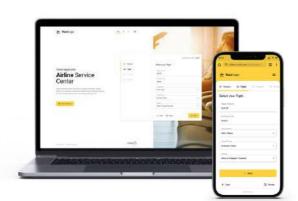


Airlines Service Centers



* available soon.



Website Registration

Empower your online travelers with a hassle-free, digital method to self-register for assistance.

- ⊘ Scan QR code
- ⊘ Select a service
- ⊘ Follow up your turn in the app



Kiosk Registration *

The most universally inclusive method for offline travelers to self-register for assistance.

- ⊘ Select a service
- ⊘ Your ticket number is printing
- ⊘ Track your turn on local monitors



Info Monitors

Let travelers follow up their service center queue status on screens placed across the airport.

- ⊘ Queue status
- ⊘ Digital signage
- ⊘ Forecast



Pre-call Notifications

Manage travelers' stress and anxiety by providing timely notifications throughout their wait.

- ⊘ Email
- Ø SMS*
- ⊘ Google / Apple wallet *





Call Notifications

Notify travelers promptly when it is their turn to enter the gates to be assisted at the service center.

- ⊘ Email
- ⊘ SMS*
- ⊘ Google / Apple wallet *

Apps for staff



PDA Registration

Equip your assistance staff with a swift and user-friendly tool to facilitate traveler registration at the service center.

- \odot Auto registration (scan boarding pass)
- ⊘ Manual registration (optional)
- ⊘ Print tickets



Queue Management

Moviik processes data, helping managers efficiently call and direct travelers to the right service center counters.

- ⊘ Process data
- ⊘ Assign services and staff
- ⊘ Direct travelers



Counters

Proficient tool for counter staff to handle queues, add notes, transfer, cancel, or call the next traveler.

- ⊘ Manage queues
- ⊘ Cancel, transfer and call tickets
- ⊘ View / Edit traveler information



Why trust moviik



⊘ Integration

Effortless integration with pre-existing airport systems guarantees optimal operational efficiency.

Omnichannel support

Enhancing accessibility for a diverse audience by accommodating users with varying levels of technological proficiency.

⊘ User-friendly interface

A user-friendly interface enhances the overall experience for both staff and travelers, promoting seamless and efficient utilization.

Real-time data and reporting

Delivers real-time data and robust reporting tools to enhance decision-making capabilities.

O Automation and workflows

Streamline routine tasks and manage workflows efficiently contributing to increased productivity.

⊘ Secure and GDPR compliant

Security measures ensure data protection and GDPR compliance with strict personal data handling guidelines.

Support and training

Comprehensive support services and training guarantee a successful implementation process.

⊘ Innovation and future-proofing

Fostering innovation and adapting to future changes are key elements for ensuring sustained long-term success.

Benefits

For travellers	For airlines
Multi-channel registration	Fast deploy
User-friendly onbording	Collect data
Less stressful waiting experience	Sophisticated queue management
Personalized service	Reduced operating time
Ensure traveler assistance	Make decisions based on analytics

Queue management - Control it all

=		moviic								¢ ¢	1 😡 My space 🔹 🐻 Eather Jones
Dyana,	*	Tick	Tickets Q 🗸 🗸								Ticket A024 ×
🕢 Osabboard			Teket	Service	Britistic	Geneter	69+10+	Priviley.	Rashowie	m	Savet Autory
a Statistice		0	A024 0	Lana A In soul Faith	Termina101 Factored Sectorisate	DI Destro	07000	T Highest -	80		Generated at Transformer at a
Tichais			A023	Lans.A	Terrinal DI Dedhees, Natheritage	DI Check II	Control Treat spin	J High	Janier Webs	121	Cafeed
Colemper.			8038	Lana B Fight secolities	Terminal D2 Employed, Netherlands	92 Dama er	Concel Train age	 High 	Wade Were	-12-	By C. Steven & Course (1) \$7.42 Transferred
arternoi			C013	Earlo C Loss Gagarge	Terminat 03 Excelerate hardware da	83 Charmin	Training a	N Low	Eather How		for P. Jacob Stand Develop #1 to Develop ET. 1923
🖶 Banches			A022	Lane A	Terminal 01 Endform, Hotterlands	91 (3)(6)(2)(4)	Services Vote age	- Nedium	Cameran W		Parael br-5 Webster at Court to (2) dd-01
A Courter			C012	Cane C Later ungoge	Termina109 (Indicess), Nation(Loop)	03 Chiefte (h	Processor Linear Super-	Taw	Blocklys Se		Tabulare A
D Services			C011	Kane C Gall Septem	Termina109 Disdherris Netherlanda	89 55 million	Trin app	4 Lovest	Lestie Alexa	-	Smin 13min
Deviced			B037	Kareb Ingiticalization	Tentrinal 02 Enderson, Nethallands	92 Charmin	Trans agai	> Low	Jenny Wilso pontangi atra		centanue 🔸
🕰 Usees			A021	Lone A Missed Fight	Termina101 Disdharry, Nasharlandar	01 Dough-br	Tisle upp	S Law	Day Hawkin		Janov Webster
 Accommunication 		D	B036	tane8 Proprietation	Termination Londopers, rectarised)	92 (1) (0 (1)	Frank ages	S Low	Robert Fox		Drust predictor@email.com
🖗 ferma			A020	Kons.K Missing Baylor	Terminal D1 Exclusion, Nationals	01 Chatthrite	Concession Triving ages	- Nodum	Jacob Jeres		Conuct 901 204 507
			A019	EastA Water Engin	Terminal 01 Excitations International	D1 Trainings	Finished, Units appr	4 Looset	Wistin Water		Nom -
			A018	Lone A In used Fight	Terminal 01 Lindform, Hatharlanda	D1 thatkin	Transait.	7 Highest	Cody Fisher		Jussen Wobstor
uinia.	~	۵	B035	Lone® Phylit severation	Termina102 kookigers, technikedy	02 234(844)	Finished http://wjac	< righ	Savamah N		Loren (pauri dalor di anel consertetat Sospendisse del vicena negae fajottas leo a suno.
B Roles			C010	Bank C Lost Septige	Termina102 Existence, Northerlands,	83 Sharketh	(Ferland) Toris aja	N Low	Bossie Coop	**	Notes CES
2 Cottings			20 -					1000		н	🙆 Date 🖏 Restore

릅

Terminals

Define how many locations.

Γ

Devices

Assign hardware to your Moviik License.

Info monitors

Choose what visitors see while waiting.

╘╧═

Roles

Control and manage the roles of your Staff.

¢₽

Services

Make available all the services you offer.

••••

Access apps

Active or deactivate functionalities / apps.



Users

Assign users to your services.

Counters

Manage customers for each service.

ц

Analytics

Access smart and insightful data.

Backoffice

Statistics - Know it all



įį

Visitors Flow

See statistics of visitors influx.

гĨ

Heat map

Visualize what customers look for and when.

[...]

Created Tickets

Choose what visitors see while waiting.

Ö

Service distribution

See which services dispensed more tickets.

Ō

Visit Times

Shows time spent by customers.

ılı

Branch Reports

Which branches have more visitors.

ري Priority tickets

Look out for the most requested services.

Ļ

Waiting time

Amount of time visitors wait to be served.

:

Staff Report

Access smart and insightful data.

Analytics



Backoffice

Fully control of your system.

⊘ Web based

- ⊘ Deliver results
- ⊘ Efficiency

Analytics

Learn from your data and take your service to the next level.

- ⊘ Business intelligence
- ⊘ Insightful decisions
- ⊘ Reports

Book a Demo

Choose the best day and time to book a **free demo.**



+351 253 111 122 hello@moviik.com Braga Portugal

moviik.com