Checkout

## Analytics

Inform visitors in real time about the store's capacity and let them enjoy quality service first-hand.

- Business intelligence
- ⊘ Insightful decisions
- Reports





#### Valuable data insights

How happy is your customer or visitor during their journey? Ask them directly, get their insights and improve your services.

## Surveys

Use surveys all across the customer journey and gain valuable insights to improve your service.

- ⊘ Create a form
- ⊘ Ask relevant questions
- ⊘ Use data to improve services





#### Happy customers

Getting to know the loyal customers, will allow you to adjust your offerings to meet your customers' needs.

# Backoffice

Access it anywhere, anytime, on any device.

### Ē

#### Branches

Define how many locations / branches.

### Π

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K

Devices Assign hardware to your Moviik License.

Player Choose what visitors see while waiting.

### functionalities / apps.

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Roles

your Staff.

Services

Make available all

the services you

Å

offer.

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Control and

manage the roles of

## Access apps Active or deactivate

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## Analytics

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Access smart and insightful data.



#### +351 253 111 122 hello@moviik.com moviik.com

Portugal Braga

### 2 Users

Assign users to your services.

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#### Terminals

Manage customers for each service.





## Schedulling

## **Appointments**

Embed our Schedule widget into your website, allowing your customers to book professionally and efficiently.



#### Backoffice setup

Set up your business availability preferences by creating simple calendar rules in the backoffice.



 $\odot$ 

Set up your

calendar rules.

#### Engage customers

A courteous way to schedule appointments by booking in advance. Make the most of everyone's time in just a few clicks.

#### More conversions

Appointments allows for scheduling in just a few clicks. Cancellations are reduced because rescheduling is fast, easy and on their terms.

#### $\odot$ Define rules Embed it

Embed our scheduling widget business availability by defining simple in your website & customize it.

### $\odot$ Start booking

Everything is ready for your customers to start scheduling their visits.

## Paper Ticket

A universal and inclusive way for customers to join a queue.

- O Ticket dispenser
- Select a service
- Orint a ticket

## **Digital Ticket**

Serve your customers in a modern and convenient way through our Digital Ticket web app.

- Scan OR code
- ⊘ Select a service
- You're in queue

## SMS / WhatsApp

This is the most intergenerational and standard way to get your ticket and join a queue.

- Send a text message
- Receive your ticket
- You're in queue

## **Click & Collect**

This method brings benefits for the customer and for your brand by merging online with physical stores.

- ⊘ Check-in
- Insert your order number
- Collect

### **Check-in**

- Display

Assist visitors in making appointments, checking in, and during attendance time.

- Manage occupancy

The essential tool to manage and serve customers with organization and time management.

Set up counters

 Assign staff Attend customers

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### Service

## Signage Player

Use this highly customizable player and modernize your customers' experience. Be conceptual.

Log into Backoffice Set up the layout



Personalize your services

- Register visitor's data
- ⊘ Get closer to customers



Inform visitors in real time about the store's capacity and let them enjoy quality service first-hand.

- Objine store capacity
- Real time customer traffic

## **Terminal**







