

#### Optimizing Passenger Experience:

The Advantage of Queueing System Management in Airports

In today's highly interconnected global landscape, airports serve as integral hubs for efficient air transportation. To optimize passenger experience and operational processes, airports are progressively integrating advanced queue management systems.

Amidst the rapid pace of mobility, this exploration delves into the pivotal advantages that effective queue management systems bring to airports, fostering a seamless and enjoyable travel experience for passengers.

- 1. Reduced Waiting Times
- 2. Optimized Passenger Flow
- 3. Enhanced Passenger Experience
- 4. Efficient Resource Utilization
- 5. Integration of Advanced Technologies
- 6. Adaptation to Variable Demands.

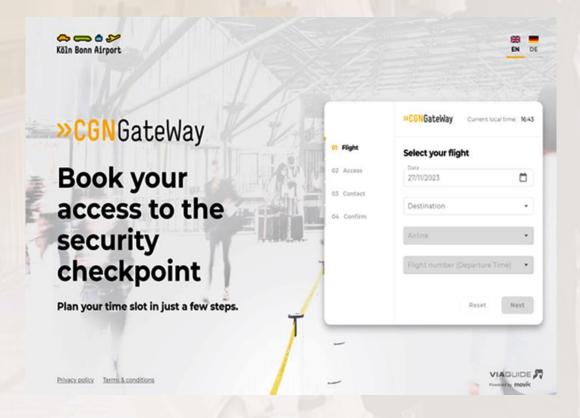
#### Why use Moviik's solution?

- 1. Have your journey inside the airport without queues;
- 2. Book your access to the security-check in advance;
- 3. Plan your time slot in just a few steps. Security



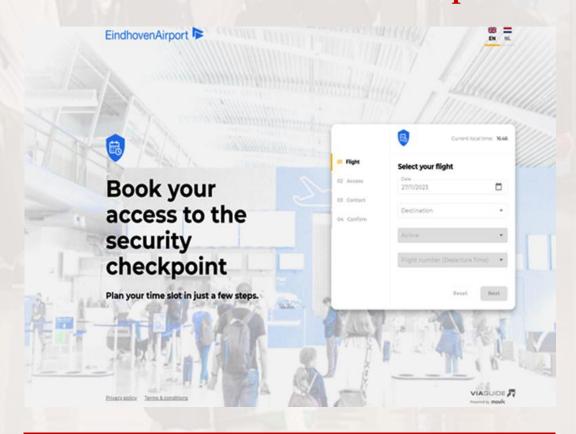
# References of where the Q-Fly system is implemented

**Germany: Cologne Airport** 



Click above image for demo

**Netherland: Eindhoven Airport** 



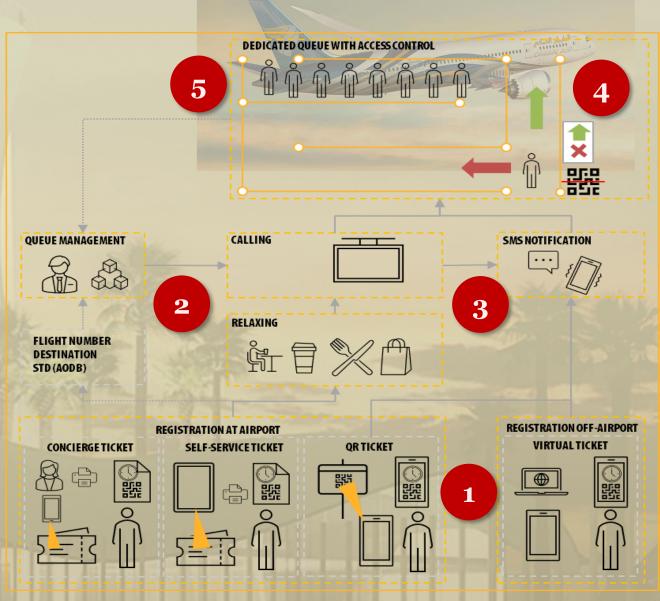
Click above image for demo

## QFLY Security - The Concept

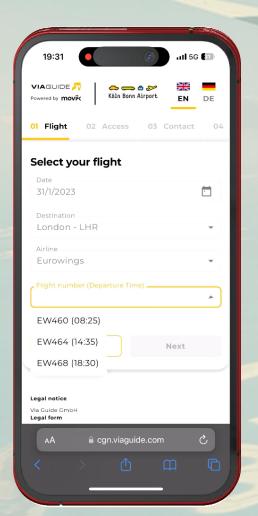
REGISTRATION
Airport and Off-Airport.
Allocation of slots according to STD and other rules (destination, positioning, airline...).

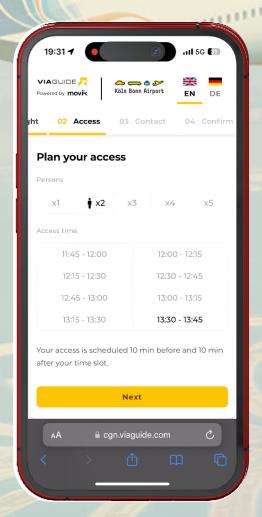
#### **MANAGEMENT**

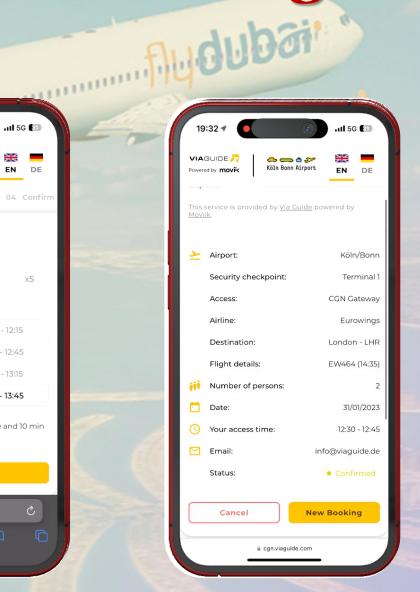
- Use of our flight database or AODB.
  Real-time optimization on an operational basis (earlier opening).
  Manual interventions.
- COMMUNICATION E-mail.
- ACCESS CONTROL
  Control at the queue access point.
  Connection/provision of gates and doors.
- 5 SMART QUEUE

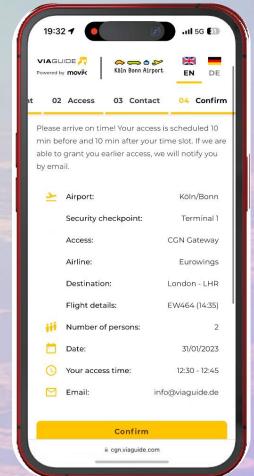


# QFLY Security - Booking Platform



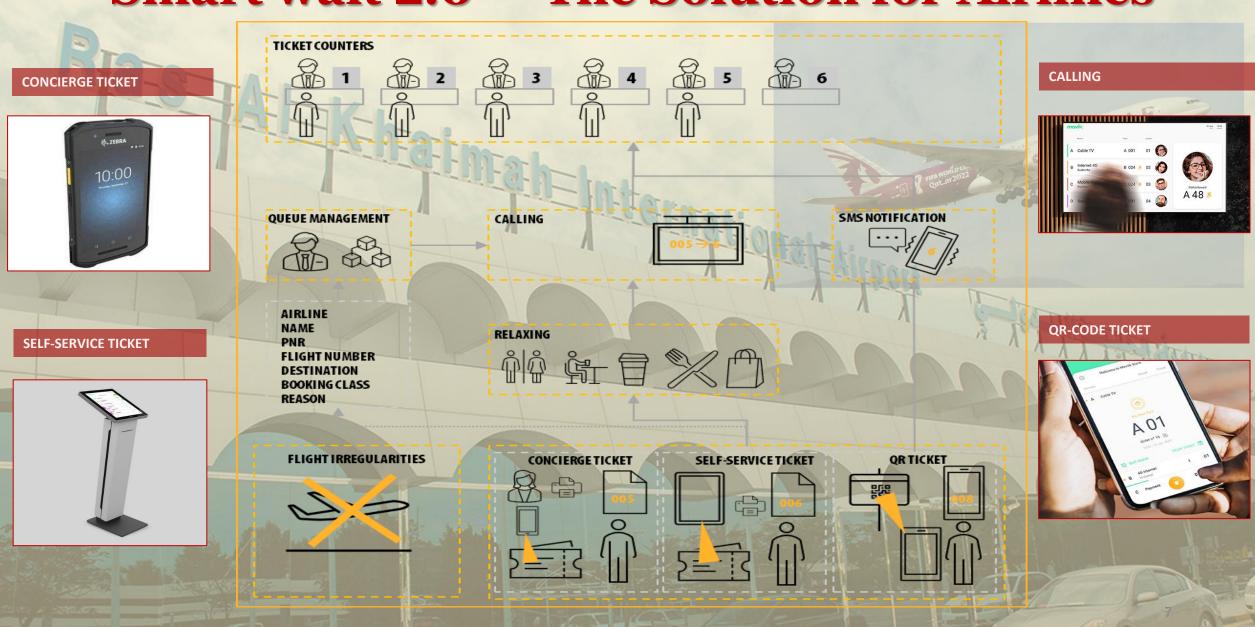








### **Smart wait 2.0 – The Solution for Airlines**



#### The Solution for Airlines Features

- 1. Boarding pass scan
- 2. Sophisticated queue management (based on service groups, airlines...)
- 3. Communication through smartphone
- 4. Cloud based
- 5. Analytics.

Registration

- 1. Concierge ticket (PDA and printer)
- 2. Kiosk with ticket printer
- 3. Mobile kiosk (QR code and smartphone)

#### Communication

- 1. Monitor
- 2. Email
- 3. SMS (coming soon)
- 4. Wallet (coming soon)

#### Goals

- 1. No waiting in line;
- 2. Knowing, who is in line
- 3. Rule based queue order

## Thank You!





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